

Q2 2022 TARGOBANK Report

Day	Availability Comparison (%)			Performance Comparison (ms)					
	Error Rate XS2A	Availability XS2A	Availability OLB / APP	Performance AIS XS2A	Performance AIS OLB	Performance AIS APP	Performance PIS XS2A	Performance PIS OLB	Performance PIS APP
01.04.2022	2,11%	99,19%	99,58%	1.681	3.946	2.734	6.111	6.730	6.859
02.04.2022	1,65%	99,63%	99,57%	1.540	3.710	2.523	5.646	6.320	6.405
03.04.2022	0,50%	100,00%	100,00%	1.542	3.657	2.489	5.594	6.252	6.346
04.04.2022	0,31%	99,70%	100,00%	1.746	3.892	2.694	6.217	6.707	6.774
05.04.2022	n.a.	99,48%	100,00%	n.a.	3.960	2.732	n.a.	6.853	6.894
06.04.2022	0,26%	100,00%	99,57%	1.659	3.843	2.601	6.036	6.654	6.650
07.04.2022	0,45%	99,78%	99,58%	1.627	3.718	2.539	5.930	6.377	6.438
08.04.2022	0,44%	99,85%	99,56%	1.593	3.819	2.625	5.815	6.544	6.583
09.04.2022	0,08%	99,93%	100,00%	1.471	3.572	2.396	5.474	6.100	6.049
10.04.2022	0,09%	99,70%	100,00%	1.531	3.431	2.263	5.509	5.912	5.761
11.04.2022	0,19%	99,93%	100,00%	1.561	3.620	2.397	5.604	6.298	6.083
12.04.2022	0,58%	99,52%	99,55%	2.157	4.332	3.264	7.363	7.341	7.723
13.04.2022	0,28%	99,77%	99,50%	2.446	4.356	3.291	8.524	7.342	7.781
14.04.2022	0,29%	99,85%	97,21%	3.346	5.758	5.080	11.218	9.508	11.122
15.04.2022	0,08%	n.a.	99,08%	2.710	5.291	4.583	9.335	8.578	9.982
16.04.2022	0,07%	n.a.	100,00%	2.057	4.417	3.425	7.467	7.380	7.933
17.04.2022	0,20%	n.a.	98,12%	1.948	3.687	2.455	5.605	6.175	6.010
18.04.2022	0,07%	n.a.	100,00%	1.364	3.338	2.207	5.281	5.826	5.645
19.04.2022	0,38%	n.a.	100,00%	1.494	3.652	2.420	5.628	6.307	6.149
20.04.2022	0,42%	n.a.	99,54%	1.780	3.662	2.395	6.948	6.348	6.131
21.04.2022	0,31%	n.a.	100,00%	2.427	4.899	4.099	9.011	8.157	9.258
22.04.2022	0,26%	n.a.	100,00%	2.055	4.461	3.511	7.565	7.873	8.268
23.04.2022	0,07%	n.a.	100,00%	1.917	4.081	3.214	6.988	6.956	7.552
24.04.2022	0,07%	n.a.	100,00%	1.636	3.770	2.606	5.929	6.418	6.388
25.04.2022	0,44%	n.a.	99,65%	1.808	3.758	2.530	7.335	6.533	6.354
26.04.2022	0,26%	n.a.	99,65%	1.935	4.147	3.029	7.179	7.084	7.299
27.04.2022	0,63%	n.a.	100,00%	1.819	4.089	2.966	6.798	7.064	7.212
28.04.2022	0,40%	n.a.	100,00%	1.602	3.794	2.533	5.904	6.530	6.378
29.04.2022	1,45%	n.a.	100,00%	1.516	3.738	2.427	5.857	6.404	6.169
30.04.2022	0,18%	n.a.	100,00%	1.411	3.633	2.321	5.563	6.180	5.914
01.05.2022	0,09%	n.a.	100,00%	1.428	3.529	2.248	5.518	6.024	5.727
02.05.2022	0,59%	n.a.	100,00%	1.515	3.732	2.468	5.685	6.446	6.233
03.05.2022	0,46%	n.a.	99,58%	1.446	3.717	2.455	5.691	6.425	6.261
04.05.2022	0,21%	n.a.	99,59%	1.733	3.743	2.452	7.041	6.456	6.247
05.05.2022	0,39%	n.a.	97,74%	4.181	4.930	4.033	9.678	8.404	9.117
06.05.2022	0,53%	n.a.	99,09%	1.891	4.262	3.143	7.472	7.144	7.568
07.05.2022	0,08%	n.a.	99,59%	1.631	3.911	2.725	6.232	6.553	6.690
08.05.2022	0,09%	n.a.	100,00%	1.671	3.839	2.619	6.131	6.433	6.487
09.05.2022	0,60%	n.a.	100,00%	1.489	3.655	2.400	5.740	6.286	6.163
10.05.2022	0,59%	n.a.	100,00%	1.598	3.670	2.382	5.790	6.314	6.151
11.05.2022	0,34%	99,92%	100,00%	1.541	3.678	2.386	5.610	6.402	6.176
12.05.2022	0,31%	99,72%	99,58%	1.659	3.636	2.358	5.765	6.366	6.120
13.05.2022	0,32%	99,81%	99,57%	1.555	3.643	2.352	5.741	6.327	6.105
14.05.2022	0,27%	100,00%	99,48%	2.514	3.617	2.253	5.662	6.201	5.861
15.05.2022	0,07%	99,92%	100,00%	1.480	3.478	2.162	5.484	5.979	5.654
16.05.2022	0,29%	100,00%	100,00%	1.551	3.552	2.319	5.706	6.218	6.019
17.05.2022	0,24%	99,77%	100,00%	1.427	3.600	2.310	5.675	6.284	6.039
18.05.2022	0,27%	99,78%	100,00%	2.158	4.067	2.880	8.207	6.942	7.111
19.05.2022	0,24%	100,00%	100,00%	1.893	4.428	3.309	6.843	7.456	7.896
20.05.2022	0,09%	99,60%	100,00%	1.982	4.069	2.846	6.888	6.882	7.062
21.05.2022	0,20%	99,85%	100,00%	2.140	4.132	2.997	5.751	6.921	7.272
22.05.2022	0,31%	97,30%	99,65%	1.538	3.654	2.438	5.605	6.152	6.075
23.05.2022	0,21%	99,92%	100,00%	1.568	3.550	2.260	5.763	6.160	5.897
24.05.2022	0,35%	100,00%	100,00%	1.609	3.562	2.265	5.603	6.162	5.990
25.05.2022	0,44%	99,58%	100,00%	1.492	3.576	2.250	5.483	6.313	5.936
26.05.2022	0,43%	99,85%	100,00%	1.533	3.461	2.157	5.804	6.028	5.711
27.05.2022	0,07%	99,92%	100,00%	1.478	3.536	2.258	5.572	6.300	5.951
28.05.2022	0,06%	99,92%	100,00%	1.456	3.466	2.159	5.436	6.033	5.689
29.05.2022	0,34%	99,92%	100,00%	1.541	3.381	2.110	5.819	6.149	5.574
30.05.2022	0,53%	99,92%	100,00%	1.527	3.587	2.325	5.801	6.618	6.064
31.05.2022	0,64%	99,24%	100,00%	1.602	3.607	2.356	5.840	6.579	6.152
01.06.2022	0,32%	99,31%	100,00%	1.544	3.669	2.387	5.756	6.329	6.174
02.06.2022	0,24%	99,92%	100,00%	1.662	3.533	2.261	5.682	6.101	5.918
03.06.2022	0,08%	99,72%	100,00%	1.480	3.503	2.205	5.483	6.072	5.822
04.06.2022	0,09%	100,00%	100,00%	1.470	3.442	2.143	5.502	5.891	5.648
05.06.2022	0,25%	100,00%	100,00%	1.459	3.394	2.080	5.476	5.768	5.518
06.06.2022	1,04%	99,85%	100,00%	1.502	3.364	2.127	5.692	5.797	5.607
07.06.2022	0,46%	99,92%	100,00%	1.546	3.523	2.253	5.930	6.084	5.933
08.06.2022	0,64%	97,43%	100,00%	1.976	3.605	2.336	7.771	6.303	6.068
09.06.2022	0,76%	99,86%	100,00%	1.878	3.626	2.321	7.062	6.260	6.046
10.06.2022	0,09%	99,74%	100,00%	1.793	4.026	2.867	6.462	6.844	7.068
11.06.2022	0,28%	100,00%	100,00%	1.554	3.888	2.651	5.794	6.595	6.627
12.06.2022	0,33%	99,92%	99,65%	1.568	3.586	2.281	5.677	6.129	5.900
13.06.2022	0,38%	99,92%	99,69%	1.741	3.611	2.356	6.754	6.287	6.107

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14.06.2022	0,63%	99,77%	100,00%	2.297	3.594	2.364	7.939	6.253	6.153
15.06.2022	0,39%	99,92%	100,00%	2.209	4.586	3.510	7.552	7.678	8.325
16.06.2022	0,24%	99,77%	100,00%	2.165	4.531	3.531	7.420	7.546	8.316
17.06.2022	0,11%	99,92%	100,00%	2.021	4.433	3.332	7.125	7.453	8.006
18.06.2022	0,20%	100,00%	100,00%	2.050	4.341	3.202	5.642	7.135	7.653
19.06.2022	0,24%	n.a.	99,65%	1.427	3.612	2.410	5.675	6.112	6.059
20.06.2022	n.a.	n.a.	99,65%	n.a.	3.556	2.344	n.a.	6.222	6.080
21.06.2022	0,25%	n.a.	100,00%	1.644	3.687	2.411	5.687	6.339	6.249
22.06.2022	0,26%	99,85%	100,00%	1.556	3.562	2.287	5.690	6.125	5.865
23.06.2022	0,21%	100,00%	99,76%	1.568	3.572	2.286	5.771	6.115	5.848
24.06.2022	0,43%	99,92%	99,74%	1.557	3.566	2.283	5.510	6.086	5.882
25.06.2022	0,15%	100,00%	99,74%	1.516	3.562	2.353	5.308	6.012	5.844
26.06.2022	0,09%	99,92%	100,00%	1.488	3.462	2.195	5.492	5.913	5.601
27.06.2022	0,55%	99,16%	100,00%	2.911	3.565	2.348	6.666	6.151	5.955
28.06.2022	0,35%	99,92%	99,78%	1.604	3.635	2.375	5.901	6.270	6.034
29.06.2022	0,27%	99,85%	99,30%	1.663	3.675	2.441	5.927	6.338	6.172
30.06.2022	0,54%	99,24%	99,77%	1.667	3.617	2.397	6.009	6.226	6.076

Definitions

Error Rate XS2A	Error quotient of server errors relative to all XS2A requests (incl. errors during planned downtimes - details: https://www.bank-verlag.de/psd2-targobank).
Availability XS2A	XS2A availability (uptime) in % is measured on a use case level by an external provider (incl. network instabilities / downtimes due to maintenance work or deployments - details: https://www.bank-verlag.de/psd2-targobank).
Availability OLB / APP	The availability (uptime) in % is measured on a use case level by an external provider (incl. network instabilities). Since 13.04.21 the primary uptime tracking is run internally. Because the underlying services match, the App & Online-Banking availability are reported jointly.
Performance AIS XS2A	Average duration in ms of running through the entire process of getting account information via XS2A (incl. the consent setup every 90 days). The average response time in ms per step is summed up per day.
Performance AIS OLB	Average duration in ms of running through the entire process of getting account information via the Online-Banking (incl. the 90-day TAN exemption for the login). The average response time in ms per step is summed up per day.
Performance AIS APP	Average duration in ms of running through the entire process of getting account information via the TARGOBANK Mobile App. The average response time in ms per step is summed up per day.
Performance PIS XS2A	Average duration in ms of running through the entire process of setting up a SEPA payment which is the most popular PIS use case. The average response time in ms per step is summed up per day.
Performance PIS OLB	Average duration in ms of running through the entire process of setting up a SEPA payment via the Online-Banking (incl. the 90-day TAN exemption for the login). The average response time in ms per step is summed up per day.
Performance PIS APP	Average duration in ms of running through the entire process of setting up a SEPA payment via the TARGOBANK Mobile App. The average response time in ms per step is summed up per day.